## Scorecards

## **E** Fire Rescue

7	ア No filter		AFR Strategic Objectives							
			rgency Response Readiness 25%							
8	ΔΨ	1	Name	Actual	Target	Variance	Variance %	Time Period		
	Δ		% of Typical Fire Risk Incidents achieving SORC - monthly	72.0%	82.0%	-10.0%	12.2%	Jun FY 09		
ß		<u></u>	% of EMS Incidents achieving SORC					FY 09 Q1		
B			Number of Incidents	4,483				Jul FY 10		
ß			Number of Fires	200				Jul FY 10		
ß			Number of Emergency Medical Service (EMS) Incidents	2,214				Jul FY 10		
B			Number of Haz-Mat Incidents	41				Jul FY 10		
ß			Number of Technical Rescue Incidents	21				Jul FY 10		
B			False Alarms					Sep FY 10		
B			% of Haz-Mat Incidents achieving SORC -FUTURE METRIC					FY 10 Q1		
ß			% of Technical Rescue Incidents achieving SORC -FUTURE METRIC					FY 10 Q1		
ß			Number of Productivity Hours Spent on Emergency Activity - FUTURE METRIC					FY 10 Q1		
ß			Number of Productivity Hours Spent on Non-Emergency Activity -FUTURE METRIC					FY 10 Q1		
			n Resources Efficiently 20%							
8	ΔΨ		Name	Actual	Target	Variance	Variance			
ß							%	Time Period		
ß			% of Sworn Personnel Attrition	5.4%				_		
		-	% of Sworn Personnel Attrition  Number of Sworn Personnel Successfully Promoted -FUTURE METRIC	5.4%				Period		
	-		Number of Sworn Personnel Successfully Promoted -FUTURE	5.4%	0.0	66.0		Period FY 08 Q2		
	-		Number of Sworn Personnel Successfully Promoted -FUTURE METRIC		0.0	66.0 82.0		Period FY 08 Q2 FY 10 Q1		
- - - - -			Number of Sworn Personnel Successfully Promoted -FUTURE METRIC  Number of 12-hour Occurrences of an Engine Out-of-Service  Number of 12-hour Occurrences of a Ladder Truck Out-of-	66.0				Period FY 08 Q2 FY 10 Q1 Jan FY 09		
Pro	- vide E		Number of Sworn Personnel Successfully Promoted -FUTURE METRIC  Number of 12-hour Occurrences of an Engine Out-of-Service  Number of 12-hour Occurrences of a Ladder Truck Out-of-Service	66.0 82.0				Period FY 08 Q2 FY 10 Q1 Jan FY 09 Jan FY 09		
Pro	- vide E		Number of Sworn Personnel Successfully Promoted -FUTURE METRIC  Number of 12-hour Occurrences of an Engine Out-of-Service  Number of 12-hour Occurrences of a Ladder Truck Out-of-Service  % of Overtime Dollars Spent  ive Professional Development 20%	66.0 82.0				Period FY 08 Q2 FY 10 Q1 Jan FY 09 Jan FY 09		
Pro	vide E	Fffect	Number of Sworn Personnel Successfully Promoted -FUTURE METRIC  Number of 12-hour Occurrences of an Engine Out-of-Service  Number of 12-hour Occurrences of a Ladder Truck Out-of-Service  % of Overtime Dollars Spent  ive Professional Development 20%  0 0 0	66.0 82.0 89.0%	0.0	82.0	% Variance	Period FY 08 Q2 FY 10 Q1 Jan FY 09 Jan FY 09 FY 09 Q2  Time		
Provide (	vide E	Fffect	Number of Sworn Personnel Successfully Promoted -FUTURE METRIC  Number of 12-hour Occurrences of an Engine Out-of-Service  Number of 12-hour Occurrences of a Ladder Truck Out-of-Service  % of Overtime Dollars Spent  ive Professional Development 20%  Name	66.0 82.0 89.0%	0.0	82.0  Variance	% Variance %	Period FY 08 Q2 FY 10 Q1 Jan FY 09 Jan FY 09 FY 09 Q2  Time Period		
Pro (	vide E	Fffect	Number of Sworn Personnel Successfully Promoted -FUTURE METRIC  Number of 12-hour Occurrences of an Engine Out-of-Service  Number of 12-hour Occurrences of a Ladder Truck Out-of-Service  % of Overtime Dollars Spent  ive Professional Development 20%  Name  % of Sworn Personnel Trained at Haz-Mat Operations Level  % of Sworn Personnel Trained at Technical Rescue	66.0 82.0 89.0% <b>Actual</b> 23.0%	0.0  Target  59.0%	82.0 Variance -36.0%	<b>Variance</b> % 61.0%	Period FY 08 Q2 FY 10 Q1 Jan FY 09 Jan FY 09 FY 09 Q2  Time Period FY 09 Q4		

## Scorecards

## **E** Fire Rescue

7	No fi	lter	AFR Strategic Objectives					
_	_		ve Fire Prevention Services 15%					
8	Δ₩		Name	Actual	Target	Variance	Variance %	Time Period
<b>◇</b>			Number of Evening Safety Observations Conducted	359.0	1,200.0	-841.0	70.1%	FY 09
•			% of Fire Investigations with Cause Determined	84.0	70.0	14.0	20.0%	Jun FY 09
8			% of Fire Apparatus Requests Fulfilled -FUTURE METRIC					FY 10 Q1
			ive Support Services (10%)					
8	ΔΨ		Name	Actual	Target	Variance	Variance %	Time Period
<u></u>	-		Number of Safety Education Programs Conducted	31	83	-52	63%	Dec FY 09
			cal Resources Efficiently 10%					
8	ΔΨ		Name	Actual	Target	Variance	Variance %	Time Period
2			% of Current and Budgeted Projects on Schedule -FUTURE METRIC					FY 10
<b>&gt;</b>			% of Phases for Mobile Data Computer (MDC) Implementation on Schedule	25.0%	100.0%	-75.0%	75.0%	FY 09 Q2
3			% Change in Response Time for Units Equipped with MDC					FY 10 Q1
			ve Public Information, Education, and Relations (PIER)	10%				
000	Δ₩		Name	Actual	Target	Variance	Variance %	Time Period
•			Number of People Reached through the Atlanta Citizens Emergency Team (ACERT) Program	127.0	100.0	27.0	27.0%	FY 09 Q1
<b>&gt;</b>			Number of People Reached through Citizens' Fire Academy	15.0	40.0	-25.0	62.5%	FY 09 Q2
<b>&gt;</b>	-		Number of Safety Education Programs Conducted	31	83	-52	63%	Dec FY 09
<b>&gt;</b>			Number of People Reached through Open House	2,500.0	5,000.0	-2,500.0	50.0%	FY 09
<u></u>	-	<b></b>	Number of Residences Contacted through Atlanta Smoke Alarm Program (ASAP)	558.0	2,500.0	-1,942.0	77.7%	FY 09 Q2
<b>&gt;</b>	-		% of Honor Guard Requests Fulfilled	100.0%	100.0%	0.0%	0.0%	FY 09 Q4
	er me		0 🔒 1					
8	Δ₩	-	Name	Actual	Target	Variance	Variance %	Time Period
3>			Tons of CO2e Greenhouse Gas Emissions (Annual) -AFR - Sustainability	628				FY 08 Q2